

Terms of Service

Last Updated: 13/04/2025

Welcome to **Nineacts**. These Terms of Service ("Terms") govern your use of our platform, including our website, mobile applications, and related services (collectively, the "Service").

By accessing or using Nineacts, you agree to be bound by these Terms. If you do not agree, please do not use the Service.

1. Overview of Our Service

Nineacts is owned and operated by Nineacts Limited. Nineacts connects users with vetted hairstylists and beauty professionals around the world. We provide tools for browsing, requesting services, and in some cases, messaging and booking directly through our platform.

We are **not** a salon, nor are we responsible for the conduct or performance of independent service providers featured on our platform.

2. Eligibility

You must be at least 18 years old or the age of legal majority in your jurisdiction to use Nineacts. By using the Service, you represent that you meet this requirement.

3. Account Registration

Some features of Nineacts may require you to create an account. You agree to:

- Provide accurate, current, and complete information
- Keep your login credentials secure
- Notify us immediately if you suspect unauthorized access

We reserve the right to suspend or terminate your account if we believe it violates these Terms.

4. Use of the Platform

You agree to use Nineacts in a lawful manner and to refrain from:

- Using the platform for any illegal or unauthorized purpose
- Harassing, threatening, or impersonating others
- Attempting to scrape, reverse engineer, or disrupt the platform
- Posting false, misleading, or defamatory content

We reserve the right to remove content or restrict access at our discretion.

5. Payments and Cancellations

If Nineacts facilitates payment processing for services booked through the platform, you agree to our payment and cancellation policies outlined at the time of booking. These may vary depending on the service provider.

Nineacts is not responsible for disputes between users and service providers, including no-shows, dissatisfaction, or delayed appointments. However, we take community safety seriously and may take action if complaints arise.

6. Intellectual Property

All content on Nineacts—including text, graphics, logos, and software—is the property of Nineacts or its licensors and is protected by intellectual property laws. You may not use, copy, or distribute any content without written permission.

7. Disclaimers

Nineacts provides its service **“as is”** without warranties of any kind. We do not guarantee the availability, accuracy, or reliability of the platform or any service provider listed.

We are not liable for:

- Any injuries or damages resulting from services booked through the platform
- Temporary outages or technical issues
- Content uploaded by users or service providers

8. Limitation of Liability

To the maximum extent permitted by law, Nineacts shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of the Service.

9. Privacy

Your use of Nineacts is also governed by our Privacy Policy. Please review it to understand how we collect, use, and protect your information.

10. Changes to the Terms

We may update these Terms from time to time. When we do, we will revise the "Last Updated" date. If changes are material, we may notify you. Your continued use of the Service constitutes acceptance of any changes.

11. Governing Law

These Terms are governed by the laws of Lagos, Nigeria, without regard to conflict of laws principles. Any disputes will be resolved exclusively in the courts of that jurisdiction.

12. Contact Us

If you have questions about these Terms, please reach out to us at:
team@nineacts.com